



Changi Airport Singapore is named World's Best Airport for the 5th consecutive year

14th March 2016 - Amsterdam, Netherlands

Singapore Changi Airport has been named as the World's Best Airport by air travellers for the fifth consecutive year at the 2017 Skytrax World Airport Awards, held at Passenger Terminal EXPO in Amsterdam, Netherlands.

The World's Top 10 Airports

- 1 Singapore Changi Airport
- 2 Tokyo International Airport (Haneda)
- 3 Incheon International Airport
- 4 Munich Airport
- 5 Hong Kong International Airport
- 6 Hamad International Airport
- 7 Chubu Centrair Nagoya
- 8 Zurich Airport
- 9 London Heathrow Airport
- 10 Frankfurt Airport

Attending the Skytrax World Airport Awards event, Mr Lee Seow Hiang, CEO of **Changi Airport Group** said "*Winning the Skytrax World's Best Airport Award for the fifth consecutive year is immense encouragement to our 50,000-strong airport community at Changi Airport, every one of whom is passionate about delivering the most memorable airport experience to our passengers. This recognition affirms our service belief which we have held steadfast all these years - putting passengers at the heart of all we do. While we expand our facilities to serve more passengers in the coming years, we will continue to work closely with all our airport partners to further enhance the Changi Experience. We share this honour with the Changi Airport community and many government agencies and commercial partners. Without their support, we could not have achieved this. Above all, to all of our passengers, thank you for your vote of confidence!*"

Changi Airport enjoyed continued year-on-year success at the Awards receiving the award as Best Airport for Leisure Amenities. The vast array of leisure and entertainment facilities are a unique, stand-out feature for Changi Airport, and underline the dedication of this airport to ensure maximum levels of passenger satisfaction.

Edward Plaisted, CEO of Skytrax said: "*to be voted the world's Best Airport for the fifth consecutive year is a remarkable achievement for Changi Airport, and underlines the airport's popularity with international air travellers. Changi Airport continues to innovate product and service facilities for customers, and is making the travel experience at the airport enjoyable and relaxing. This award is very much a collective recognition for all staff at the airport who contribute to the success of Changi Airport operations.*"

The World's Cleanest Airports

- 1 Tokyo Haneda
- 2 Seoul Incheon
- 3 Centrair Nagoya
- 4 Taiwan Taoyuan
- 5 Tokyo Narita
- 6 Singapore Changi
- 7 Hong Kong
- 8 Zurich
- 9 Kansai Osaka
- 10 Doha Hamad

The World's Most Improved Airports

- 1 Soekarno–Hatta
- 2 Hamad Doha
- 3 Houston IAH
- 4 Delhi
- 5 Haikou Meilan
- 6 Guangzhou
- 7 Phoenix
- 8 Tokyo Narita
- 9 Paris CDG
- 10 Los Angeles

The World's Best Airport Hotels

- 1 Crowne Plaza Changi Airport
- 2 Pullman Guangzhou Airport
- 3 Hong Kong Sky City Marriott
- 4 Hilton Munich Airport
- 5 Regal Airport Hong Kong
- 6 Langham Place Beijing
- 7 Fairmont Vancouver Airport
- 8 Mövenpick Hotel Bahrain
- 9 Hilton Frankfurt Airport
- 10 Sofitel Heathrow

The World's Best Airport Staff Service

- 1 Taiwan Taoyuan
- 2 Seoul Incheon
- 3 Tokyo (Haneda)
- 4 Singapore Changi
- 5 Central Japan
- 6 Kansai
- 7 Kuala Lumpur
- 8 Narita
- 9 Hong Kong
- 10 Vienna

The World's Best Airports for Dining

- 1 Hong Kong
- 2 Singapore Changi
- 3 Tokyo Narita
- 4 Seoul Incheon
- 5 Doha Hamad
- 6 Kansai Osaka
- 7 Centrair Nagoya
- 8 London Heathrow
- 9 Houston
- 10 Munich

The World's Best Regional Airports

- 1 Centrair Nagoya
- 2 Cincinnati/ Northern Kentucky
- 3 Hamburg
- 4 Denver
- 5 Cologne / Bonn
- 6 Durban King Shaka
- 7 London City
- 8 Dusseldorf
- 9 Xi'an
- 10 Gimpo

The World's Best Airport Shopping

- 1 London Heathrow
- 2 Seoul Incheon
- 3 Hong Kong
- 4 Singapore Changi
- 5 Doha Hamad
- 6 Dubai
- 7 Amsterdam Schiphol
- 8 Paris CDG
- 9 Frankfurt
- 10 Zurich

Best Airports by Passenger numbers

Tokyo Haneda

Best Airport 60 million+ passengers

Singapore Changi

Best Airport 50 million+ passengers

Munich

Best Airport 40-50 million passengers

Hamad Doha

Best Airport 30-40 million passengers

Zurich

Best Airport 20-30 million passengers

Centrair Nagoya

Best Airport 10-20 million passengers

Cincinnati

Best Airport 5-10 million passengers

London City

Best Airport under 5 million passengers

A-Z of award winning airports

Baku

Best Airport in Russia & CIS

Bangalore

Best Regional Airport India / C Asia

Bogota

Best Airport in South America

Brisbane

Best Airport in Australia / Pacific
Best Airport Staff - Australia/Pacific

Budapest

Best Airport in Eastern Europe

Cape Town

Best Airport in Africa

Centrair Nagoya

World's Best Regional Airport
Best Regional Airport Asia

Cincinnati

Best Regional Airport North America

Copenhagen

Best Airport in Northern Europe
Best Airport Security Processing

Crown Plaza - Changi

World's Best Airport Hotel
Best Airport Hotel Asia

Delhi

Best Airport in India / Central Asia

Doha Hamad

Best Airport in Middle East
Best Airport Staff - Middle East

Durban

Best Regional Airport Africa
Best Airport Staff - Africa

Fairmont Vancouver Airport

Best Airport Hotel North America

Gold Coast

Best Regional Airport Australia / Pacific

Haikou Meilan

Best Airport Staff - China

Hamburg

Best Regional Airport Europe

Hilton Munich Airport

Best Airport Hotel Europe

Hong Kong

Best Airport Dining

Kansai

Best Airport for Baggage Delivery

Kazan

Best Regional Airport Russia & CIS

Kuala Lumpur

Best Airport Immigration Service

London Heathrow

Best Airport in Western Europe

Best Airport Shopping

Madrid

Best Airport in Southern Europe

Minneapolis

Best Airport Staff - North America

Movenpick Hotel Bahrain

Best Airport Hotel Middle East

Mumbai

Best Airport Staff - India / Central Asia

Munich

World's Best Airport Terminal

Best Airport in Central Europe

Best Airport in Europe

Panama Tocumen

Best Airport in C America

Best Airport Staff - Central America

Pullman Guangzhou

Best Airport Hotel China

Quito

Best Regional Airport South America

Best Airport Staff - South America

Seoul Incheon

Best Transit Airport

Shanghai Hongqiao

Best Airport in China

Singapore Changi

World's Best Airport

Best Airport in Asia

Best Airport Leisure Amenities

Soekarno–Hatta

World's Most Improved Airport

Taiwan Taoyuan

Best Airport Staff - Asia

World's Best Airport Staff

Tokyo Haneda

World's Best Domestic Airport

World's Cleanest Airport

Tokyo Narita - Terminal 3

World's Best Low Cost Terminal

Vancouver

Best Airport in N America

Vienna

Best Airport Staff - Europe

Xian

Best Regional Airport China

The World's Best Airport Hotels

Crowne Plaza Changi Airport was named the World's Best Airport Hotel for the third consecutive year. Crowne Plaza Changi Airport continues to impress and satisfy it's guests by retaining this World's Best Airport Hotel title in 2017.

Hilton Munich Airport was a repeat winner of the Award as the Best Airport Hotel in Europe.

Mövenpick Hotel Bahrain named the Best Airport Hotel in the Middle East.

Pullman Guangzhou Baiyun Airport wins the award as Best Airport Hotel in China.

The Fairmont Vancouver Airport Hotel is a repeat winner as the Best Airport Hotel in North America.

SKYTRAX

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